

## MTM Staffing, brought to you by Southcoast Physician's Group

## **Candidate Frequently Asked Questions**

- 1. Q. Who oversees MTM Staffing, brought to you by Southcoast Physician's Group ("MTM Staffing")?
  - a. You will report to Beth Silva, RN, Director Patient Care Central Resources, at Southcoast Health.
- 2. Q. Who is eligible to apply to become a contracted internal traveler nurse?
  - a. Registered nurses who voluntarily terminated their employment with Southcoast at least 9 months prior to applying to MTM Staffing and registered nurses who have never worked for Southcoast are eligible to apply. Registered nurses must be licensed and in good standing.
- 3. Q. As an internal traveler nurse, what will I be paid?
  - a. Please check the job posting for the current base rate. You will also be eligible to earn any applicable premium pay for holidays worked and overtime at time and one-half when working more than 40 hours in one work week.
  - b. There is also a Weekend Travel Nurse contract and a Multisite Float contract that pay a higher base rate. These rates can be found on the relevant job postings. For details on the Weekend and Multisite Float arrangements, please contact your Talent Advisor.
- 4. Q. How long is an assignment?
  - a. An assignment is 11, 12 or 13 weeks.
- 5. Q. Can I work more than one assignment?
  - a. At Southcoast's discretion, you may be offered the option to extend for one additional assignment if there is a staffing need. Once you have completed your first or second assignment, you are encouraged to apply for regular employment, whether part-time, full-time or per diem. All vacancies are posted on the Southcoast Career page on the internet. We encourage you to have conversations with your manager in regard to your interest in remaining at Southcoast after your assignment(s).
- 6. Q. How many hours per week will I work?
  - a. Generally, standard workweeks are either 24, 32 36 or 40 hours. This could change based on staffing needs.
- 7. Q. Can I work additional shifts to help with coverage if needed?
  - a. Yes. You will be offered opportunities to help with coverage by our Staffing Department based on your skills and the skills needed to safely cover available shifts.
- 8. Q. Where will I work?

- a. Unless assigned to our multi-site float pool, you will have a primary assignment in your specialty areas (i.e., Med/Surg, Tele, Specialty, etc.), but may need to float as needed to any of our three hospitals, which are all within a maximum 45-minute drive from each other.
- 9. Q. What are the addresses of the Southcoast Hospitals?
  - a. Charlton Memorial Hospital, 363 Highland Avenue, Fall River, MA 02720
    St. Luke's Hospital, 101 Page Street, New Bedford, MA 02740
    Tobey Hospital, 43 High Street, Wareham, MA 02571.
- 10. Q. Are employee benefits offered?
  - a. Yes. As an employee of *MTM Staffing, brought to you by Southcoast Physician's Group,* you are eligible for several benefits. You may:
    - i. Elect comprehensive health insurance for yourself, or yourself and your children with shared monthly premium cost (see Benefits Summary for more detail). Must work a minimum of 30 hours per week to be eligible.
    - ii. Participate in the Southcoast Health 403(b) retirement savings plan. If you return as a Southcoast employee with at least two years of previous service to Southcoast, you may be eligible for a company matching contribution of up to 6%.
    - iii. Access Southcoast's in-house Employee Assistance Program, which assists employees with emotional or behavioral concerns, and is offered free to employees and their immediate family members.
    - iv. Enjoy a supportive culture including Daisy Awards and the Pathways to Excellence program at Charlton Memorial Hospital
- 11. Q. Will I receive a housing stipend?
  - a. No, we are recruiting nurses who reside in our communities.
- 12. Q. How much will I pay to park my car while at work?
  - a. Parking is free for all traveler nurses, employees, patients, and visitors.
- 13. Q. If I am offered a regular status RN position with Southcoast after serving as a contracted internal traveler nurse, when would my seniority begin?
  - a. Seniority will begin on your first day of work as a regular status employee of Southcoast following your assignment as an internal traveler nurse.
- 14. Q. Who should I contact for additional information?
  - a. Additional information is available from your Talent Advisor or from the hiring leader, Beth Silva, RN, Director Patient Care Central Resources.
- 15. Q. After terminating my temporary employment as a contracted internal traveler nurse, can I apply again in the future?
  - a. You can apply again, but you must wait nine months before you are eligible to be rehired by MTM Staffing as a contracted internal traveler nurse.