# At Southcoast Health, we deliver: Advanced medicine. More care.



We pursue our Mission with passion while we fulfill our Promise to our patients, colleagues and community. We do all of this as a team, with a shared Vision guided by our core Values, because we genuinely care about you, your health and your quality of life.

## **Our Promise to Our Patients & Our Community**

Exceptional Care from People Who Care.

#### **Our Mission**

Provide advanced clinical excellence and a uniquely caring experience to every life we touch.

#### **Our Vision**

Be bold. Be the best.

Be the leader in delivering advanced, accessible and convenient care and service.

# Our Promise to Our Employees & Each Other

The strength of Southcoast Health comes from our people. As a united team of caregivers, we fulfill our Promise to "deliver exceptional care from people who care."

We are welcoming, inclusive and treat all individuals with respect, dignity and integrity.

We passionately nurture the wellbeing of our community, and we are dedicated to professional and personal development in pursuit of excellence.

We are all caregivers. We are Southcoast Health.

### **Our Values**

I am proud to be Southcoast Health!

- I establish trusting partnerships with patients, their families, and my colleagues to create meaningful, long-lasting relationships.
- I am empowered to confidently make decisions and create an exceptional experience for everyone.
- I proactively and genuinely Smile, Really listen, Stay a step ahead, Walk in their shoes and Show TLC with patients, their families and my colleagues.
- I see challenges as opportunities and take ownership of identifying and executing solutions.
- I am an important, contributing member of a team that is caring, respectful, dedicated and inclusive.
- I maintain a growth mindset and continuously embrace opportunities to learn and develop.
- I add value and make a positive difference each day.



Advanced medicine. More care.

Every day I choose to be exceptional by delivering: Advanced medicine. More care.