



Dear Southcoast Colleagues,

Today we celebrate National Doctors' Day! Please join me in taking a moment to thank the remarkable providers across our system for their dedication to caring for our community.

To all of our Southcoast Physicians Group providers, Southcoast Health Network providers, and our friends and colleagues on our Southcoast Hospitals Group medical staff, your service is deeply appreciated and your commitment to excellence is valued by all of your colleagues.

Throughout the past three years, navigating the challenges brought on by the COVID-19 pandemic, you have demonstrated what it means to truly lead by example. We are forever grateful for your guidance throughout this challenging time, and I am honored to have had the opportunity to work alongside you.

Although many of you may simply consider this part of the job, your actions each day make an incredible difference in the lives of our patients and their family members. Even the smallest acts of kindness can have an incredible ripple effect in the overall patient experience.

We often receive many letters from patients sharing their heartwarming experiences and gratitude. Please visit our [Doctors' Day page](#) to read a handful of these notes that were recently submitted.

Reading these notes, it is clear that your compassion shines through to each patient you care for. By taking time to connect with the individual and their loved ones, calming their fears, and involving them in their care plans, you have made a positive impact on so many throughout our community.

Your genuine commitment to our standards of excellence also help make Southcoast a great place to work. Thank you for continually stepping up to help one another, offering support and guidance.

Inspired by your work ethic and commitment, our enhanced Model of More emphasizes that the strength of Southcoast Health comes from our people. It recognizes that we all have the responsibility to make a positive, memorable impact on those around us every day. **We are ALL instrumental contributors in attaining service excellence.**

On behalf of our patients, their loved ones, and this community, thank you for all you do every day to provide exceptional care and service across southeastern Massachusetts and Rhode Island.

With gratitude,

Ray Kruger, MD, FACS  
President & CEO  
Southcoast Health