



RIGHT TO GOOD FAITH ESTIMATE OF HEALTH CARE COSTS

Patients are entitled to receive estimates of expected charges from Southcoast Health when scheduling a health care appointment (or series of appointments), or any time upon request.

In the estimate, Southcoast Health will consider the patient's health insurance coverage (if known,) and include information regarding the negotiated charge for the service, and total expected patient cost including any discounts available and facility fees that the patient is expected to owe. If Southcoast Health is unable to predict a specific amount in the estimate, Southcoast Health will disclose the maximum estimated amount and any corresponding facility fees.

You have the right to be informed if Southcoast Health is participating in your health insurance plan, and Southcoast Health can help you contact your insurer to obtain further information about your potential out-of-pocket costs.

TO OBTAIN A GOOD FAITH ESTIMATE:

Contact Southcoast Health Patient Access team at 844-297-2952

To help Southcoast Health ensure your estimate is accurate, please be prepared to provide:

- Name
- Date of Birth
- Phone Number
- Insurance Coverage, including group number and ID if applicable
- Procedure/Treatment Information
- Other information Southcoast needs to be added

Southcoast Health will provide you with this estimate within two days of receiving your request and at least one day before your procedure. You have the right to dispute any health care bill that is at least \$400 more than your estimate. Please retain a copy or picture of any estimate you receive.

QUESTIONS / MORE INFORMATION

For more information, please contact Southcoast Health's Patient Financial Services Department, or you can visit www.cms.gov/nosurprises, call the Centers for Medicare and Medicaid Services at **1-800-985-3059**, or contact the Massachusetts Attorney General's Health Care Division at **(888) 830-6277**