

Date of Encounter	Department	Survey Comment	Recognized Employees
2-Feb-22	Dartmouth ENT	Professionalism, respect, 100% has always seen me the same day when urgent care is needed. Always zeroed in on necessary treatment. Entire staff; Susan, Natalie and Dr. DANA ZWEIG....simply The Best!!!! Thank you extraordinary TEAM	Susan Natalie Dr. Zweig
3-Feb-22	Charlton Memorial Hospital; OP Infusion	Liz was very informative and made me feel very comfortable. The other patients seemed to be regulars as the staff were very friendly with everyone there. As with previous interaction with Charlton I was treated with the best care. Thank you!!	Elizabeth Farrar
4-Feb-22	New Bedford OBGYN	Dr. Pepi is a fantastic Provider. He has been my Gynecologist for 22 years. I wish him well in his upcoming Retirement and I will miss his excellent bedside manner and expertise immensely. I look forward to being taken care in the future by Dr. Martin, whom Dr. Pepi highly recommended. Also The Clinic Nurse Christina, was extremely helpful, returning my call within hours of my call into Dr. Pepi this morning. You have an excellent Team, Clinical Staff included.	Christina Gracia Dr. Pepi Dr. Martin
7-Feb-22	Wareham Internal Medicine	Dr. Henin and her nurse Maria were very attentive, patient, and caring.	Maria Nieuwenhuizen Dr. Henin
6-Feb-22	Fall River Urgent Care	There was quite a long wait when I arrived and no one else in the waiting room. That was mildly frustrating. However, once I was brought into the room I was met by a great team that helped me. Jess, Jennifer and Mike truly saved my day.	Jess Combs Jennifer Lusier Mike Batista
8-Feb-22	Wareham Electrophysiology	Dr. Sood and Rhonda are both very professional and relatable. They never make you feel rushed.	Rhonda May Dr. Sood
7-Feb-22	Dartmouth Vascular	Marisol, the nurse was thorough and helpful! Dr. Perry was great and had obviously looked at my chart before seeing me! Excellent care received.	Marisol Corrion Dr. Perry

16-Feb-22	Fall River Cardiology	The check in with Christina was excellent. She has a wonderful personality and engaged with 94-year-old Dad in a fun way. Dr Lamberts medical assistant was a pleasure. It's obvious she enjoys what she does and enjoys the patient time. Dr Lambert was very caring and informative took the time to answer questions and offer advice.	Christina Murphy Dr. Lambert
18-Feb-22	Fall River Cardiology	Dr. Piva is always thorough and takes the time to explain. I always feel listened to by him. He is the best doctor I have ever had. Ana, his MA is also very caring and friendly and I can tell she is great at her job. The front office staff is also always very friendly. Waiting in this office is never a problem for me	Anna Dasilva Dr. Piva
22-Feb-22	Dartmouth Internal Medicine	Timely manner, friendly, got appointment as quick as possible, provider was very informative and caring. Tina and Chrystal were great!	Tina Celestina Resendes
24-Feb-22	Middletown Family Medicine	Dr. Parmeswaran and her MA Debbie are wonderful, caring and I always feel heard when I have concerns.	Deborah Kroner Dr. Parmeswaran
28-Feb-22	Fall River Urgent Care	Excellent Care! From the minute I walked into the well care center. As a result of my injury the customer care front desk rep. Logan insisted that I get immediate attention. The nurses and NP were all really great! Kind, compassionate and caring. I would highly recommend! As your center was highly recommended to me by my daughter. Thank You!	Logan Mendes
18-Feb-22	Dartmouth General Surgery	Zach, the medical assistant, was terrific. Dr. Pricolo was attentive, thorough, and made me as comfortable as I could have been. I appreciated that he explained things before and as he completed my exam. He also asked for permission before proceeding with part of the exam, which may seem small but I appreciated.	Zachariah Barros Dr. Pricolo
28-Feb-22	Dartmouth General Surgery	Zach, the MA was great! Welcoming and polite. Introduced himself which sometimes doesn't happen in other offices. Dr. Watson spent the time we needed and answered all our questions.	Zachariah Barros Dr. Watson
2-Feb-22	Fall River Ultrasound	1) Having all of my appointments combined was helpful, not sure who I spoke with the week before but she was great 2) all appointments flowed well one after the other very easy 3) I did wait for Kristina but she was worth the wait very thorough, pleasant, communicated well. For the specific appointment it all went well, I would recommend all of your staff.	Kristen McLoughlin, NP
2-Feb-22	New Boston Road Lab	Melissa is the only tech that can get me on the first shot. She's the best!!!!	Melissa Linhares
7-Feb-22	Charlton Memorial Hospital; MRI Department	Very professional and courteous staff. Nancy was very helpful to get me into a comfortable position prior to the procedure.	Nancy Zuber

8-Feb-22	St. Luke's Hospital; CT Scan Department	Keith was perfect and the other 3 woman I was treated by were very kind and professional	Keith Turgeon
8-Feb-22	Wareham Mammography	Cindy was very gentle, efficient and kind. It was a good experience.	Cynthia Benedito
9-Feb-22	Charlton Memorial Hospital; MRI Department	I wish I was told they were running late. Candy the technician went out of her way to make sure I was comfortable for the procedure. She has a great personality she makes people at ease! She is an asset to the Southcoast Hospital Group especially Charlton.	Candy Carney
10-Feb-22	Middletown Lab	Becky the lab tech at the Middletown location is the best! If you lose her, you lose a lot!	Rebecca Pavao
9-Feb-22	Dartmouth Mammography	My Radiologist was 'Mia'....I did not know this lady but I am happy for the opportunity to spotlight her kind, efficient, professional manner...'m hoping that these accolades will get back to her, she was wonderful...definitely 'more than medicine'...	Maria Fortes
9-Feb-22	Fall River Mammography	It goes along with your questioning. I arrived early, was taken early and was greeted kindly by Jean. She reviewed my information, asked about my family history and was very professional in a relaxing way. I was very satisfied with my appointment and sincerely appreciate the efforts of Jean and the staff in making things easy. Thank you.	Jean Marie Dellevalle
8-Feb-22	Dartmouth Mammography	Mia was amazing. She explained every step of my procedure and made a typically unpleasant exam a comfortable experience for me. Thank you so much.	Maria Fortes
14-Feb-22	Dartmouth Mammography	Doreen was exceptionally kind and eased my fears.	Doreen Kennedy Castro
10-Feb-22	St. Luke's Hospital; Bourne	I had 1 nurse in particular who was excellent. Graham, 2nd shift on Bourne, was excellent. He worked with me to have an overnight plan for pain management because that was consistently the main issue and it was causing me anxiety. Great bedside manner and very knowledgeable. The rest of the nurses and staff were honestly excellent as well. Specifically, Misty and Wayne. They helped make this unexpected and scary hospital stay as easy for me as possible. And I truly appreciate it.	Misty Ranuga Wayne Wetcott Graham
15-Feb-22	Fall River Dexa Scan	Very efficient! Lisa my technician was beyond expectations! Top notch updated facility! Thank you!	Lisa Mello
14-Feb-22	Fall River Mammography	I was a little early for my appt. I was taken in right away even though I was 15 min early. I was treated promptly and professionally by Marissa at the front desk. I was made to feel comfortable. It was quick and efficient. Jean Dellavalee was a pleasure. Very personable and professional. I was in and out of my appt. in under 30 min. Overall it was a great experience.	Jean Dellavalee Marissa

16-Feb-22	Tobey Hospital; Emergency Department	Karen Swift is awesome. She does a great job. She's very polite and she made sure I had a good experience.	Karen Swift
16-Feb-22	Dartmouth Mammography	Everything went well, reception was kind and efficient. Doreen (I believe that was her name) was great! This was only my second mammogram and she explained everything as she was doing it, which made me feel comfortable.	Doreen Kennedy Castro
19-Feb-22	Charlton Memorial Hospital; Periop	It was a very good experience. Everyone including pre and post-op with Sandy Raposa, anesthesia with Karen Davis, CRNA and Dr. Stewart made me feel comfortable and relaxed. Karen Medeiros in the OR was very professional as was El in PACU. I would definitely recommend CMH for any surgery.	Sandy Raposa Karen Davis Karen Medeiros
19-Feb-22	Dartmouth Mammography	Rebecca was great friendly and efficient and knowledgeable	Rebecca Pavao
18-Feb-22	Wareham DEXA Scan	The tech Cindy was excellent	Cynthia Benedito
15-Feb-22	Tobey Hospital; CT Scan	Kris is wonderful! In and out in no time !	Kristine Tavares
18-Feb-22	Tobey Hospital; Sk3	Everyone was wonderful. Dr. Huaco was fantastic. The nurse (Robert) who prepped me was great as was the anesthesiologist. I had caring and professional nurses on the third floor who were kind and attentive. Great experience. Thank you!	Robert Jett Dr. Huaco
17-Feb-22	Fall River Mammography	Jean, the technician, was extremely personable and clearly explained all aspects of the imaging test.	Jean Marie Dellevalle
17-Feb-22	Dartmouth Mammography	Caitlyn S explained everything clearly. Nice, clear and kind.	Caitlyn Santos
19-Feb-22	Charlton Memorial Hospital; Emergency Department	Courtney took care of me Saturday night and she was great. I went in feeling awful with a kidney infection and she was very thorough taking care of, me explaining everything while I was there.	Courtney Braga
17-Feb-22	Cancer Center PET-CT Scan	The person (Richard) who took care of the entire procedure was exceptional. He explained everything in detail. He was kind and compassionate. He walked me through the entire procedure first, and was attentive to my comfort level throughout my appointment. I could not have asked for anything more. Outstanding!!!	Richard Geada
21-Feb-22	Fall River Truesdale Lab	There was an issue with the "lab order", but the Gal there (I think her name was Marie) went above and beyond to help me. She received a letter grade of "W" from me (WONDERFUL)	Marie Payer

21-Feb-22	Charlton Memorial Hospital; GI Periop	Colleen RN great nurse, explained all and very comforting. Good service!	Colleen Driscoll
22-Feb-22	St. Luke's Hospital- Crapo	I wanted to take a moment and tell you about my experience at your hospital last week. I could not be more pleased with the care and attention I was given. After my surgery I was assigned to the 4th floor. As a chronic pain patient I was impressed on how fast and always pleasant your staff was. I know it takes a team and these 4 went above and beyond. Liz, Amanda, Doreen, And Cassandra. Again thank you for a stay in a hospital that was actually pleasant. Best to all	Elizabeth Bodensieck Doreen Hebrert Amanda Edwards Kassandra Dos Santos
14-Feb-22	Middletown Lab	Staff was very friendly and professional. Becky took the time to listen to concerns with issue of drawing blood. She was able to complete the draw with ease and pain free.	Rebecca Pavao
22-Feb-22	Wareham Mammography	Cindy was awesome as usual	Cynthia Benedito
22-Feb-22	Fall River Mammography	No complaints. Friendly staff and especially the mammography tech, Jean was so nice. She is a gem .	Jean Marie Dellevalle
23-Feb-22	Wareham Mammography	Technician, I believe her name was Cindy was knowledgeable, friendly and made me feel at ease	Cynthia Benedito
23-Feb-22	Fall River New Boston Road Lab	Jackie and Steve were so professional and helpful. It was very much appreciated.	Jackie Steve
24-Feb-22	St. Luke's Hospital; Postpartum	The nurses in labor and delivery were amazing, I couldn't have asked for a better team. Brian and Shannon made me as comfortable as possible, I felt supported and truly cared for. At postpartum, all the staff was great. But I believe Linda was her name, talked and cared for my new born and I and talked to my fiancé and I as if she was caring for her own family. It was really a wonderful experience.	Brian Shannon Linda
28-Feb-22	Wareham Mammography	Doreen was knowledgeable, efficient, friendly, clear with all info and instructions, put me at ease.	Doreen Kennedy Castro
26-Feb-22	Fall River Truesdale Lab	Didn't have to wait - took me right on time. The Phlebotomist (Sabrina) was excellent.	Sabrina Oliveira