# Southcoast Specialty Pharmacy

Complete, coordinated care with all Southcoast services.

## The advantages of Using Southcoast **Specialty Pharmacy**

As part of the Southcoast Health System, the Southcoast Specialty Pharmacy Provides a seamless continuum of care for patients.

#### Personalized Assistance

We develop a customized care plan for each of our patients, which includes explaining the insurance coverage, coordinating delivery of medications in a timely basis.

A patient care coordinator is readily available to help you as your pharmacy resource and can recommend sources for co-pay assistance if you are having trouble paying for your medication

## Free Delivery

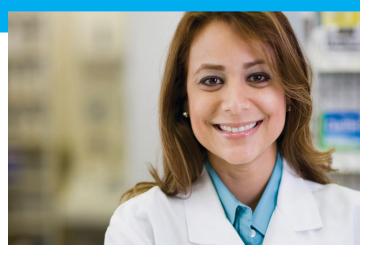
Prescription orders are delivered via courier or package delivery service at no additional charge.

Packages are tracked for on time arrival and properly insulated according to their temperature requirements.

## **Experienced Support**

With Southcoast Specialty Pharmacy, you have access to our patient care team, which includes Specialized Pharmacists, Insurance specialists, and prior authorization support.

Whether you need assistance navigating your insurance coverage, initiating co-pay assistance or seeking answers to medication-related questions, our team is ready to help.



#### The Difference is Service

The Specialty Pharmacy offers oral, injectable and IV support backed by a specialty team who have a deep commitment and expertise in a wide range of complex specialty drug regimens. Each team member is specialty-trained with many years of experience providing pharmacy care to patients with complex conditions.

The Southcoast Specialty Pharmacy can fulfill the needs of patients with a wide range of complex drug regimens, including:

- Cancer and blood diseases
- Neurological conditions such as multiple sclerosis
- Rheumatology conditions
- Hepatitis B & C
- Crohn's
- HIV/AIDS
- Osteoporosis
- Orthopedics







## One Simple Phone Call — Complete Services

Our Specialty Pharmacy offers convenient and coordinated care for patients. You and your physician can be confident that our pharmacy services will result in the best possible care.

## **New Patients**

Call or fax in the referral and it will be touched within 2 hours.

#### Refill

You can request a refill by calling 508-973-3320.

Our Specialty Pharmacy Team is eager to serve you.

## **Hours of Operation**

Monday through Friday 8am to 4:30pm

## Saturday, Sunday and after hours

Call 508-997-1515 and ask the operator to page the Southcoast Specialty Pharmacist on call.

For more information on how to take advantage of this service, call us at 508-973-3320.

## Assistance with Insurance

Experts in eliminating obstacles that prior authorizations can create.

The Southcoast Specialty Pharmacy will work with the insurance to initiate the prior authorization and follow it throughout the whole process.



## **Reorder Reminders**

Our program is built around proactive reminders that help with timely refills to keep our patients on track with their therapy. Our team will reach out to each patient to schedule their next delivery.

## Compassion

Our Team are aware of the roadblocks that may get in the way of obtaining treatment. We are here to assist in every way. Our Pharmacists are readily available for one-on-one counseling to help you manage potential medication side effects and stay on the course with treatment.

## **Financial Assistance**

Our experts are educated on copay assistance and not for profit organizations that can assist with out of pocket costs. We will research all available programs to help eliminate any financial obstacles.



