

Public Service Announcement – COVID-19

Southcoast Health is treating all patients. We are open and here for you. We are responding to COVID-19 with quality healthcare and will continue doing so.

Our top priority is protecting you. We have taken steps to reduce the risk of COVID-19 to keep patients and staff safe. These steps include:

- Testing all patients in our hospitals for COVID-19
- Isolating all patients who test positive for COVID-19
- Disinfection and cleaning process between patient visits and every 2 hours
- Expanding telehealth options

Southcoast Health is always open, and here for you no matter the level of care you need – please do not wait to get care. **Do not ignore your symptoms.** We are here for:

- Emergency care
- Urgent health condition
- Routine clinical care
- Medication Management
- Heart, stroke, and cancer care

If you feel sick, please call your doctor. They will help you and give you the next steps in your care.

Additionally, you may call:

- The Southcoast Health Covid-19 Triage Hotline: 508-973-1919
- The New Bedford Community Health Center at (508) 992-6553
- The Massachusetts Department of Public Health at **2-1-1**
- The Rhode Island Department of Health at **401-222-8022**

The fight against COVID-19 is a team effort. Please continue to:

- Wash your hands with soap and water for 20 seconds as often as possible or use hand sanitizer with at least 60% alcohol.
- Avoid touching your eyes, nose, and mouth.
- Keep six feet of distance between yourself and others and avoid large groups of people.
- Wear a cloth such as a medical mask, bandana or scarf that covers your nose and mouth

For concerns related to your health and safety, such as violation of social distancing orders in your workplace, please call the New Bedford Health Department at 508-991-6199.

Questions? Visit [CDC.gov](https://www.cdc.gov) or [Southcoast.org](https://www.southcoast.org) for updates. Thank you and be well