Change is a constant in today’s healthcare environment; we embrace it in all that we do at Southcoast Health.

We change the way we deliver care because patients have become empowered healthcare consumers and digital technology provides new options. We adapt to new payment methodologies as we recognize the importance of providing services that create value for our patients. And we continually assess and deploy new techniques and treatments that will benefit our patients, as medicine progresses at an awe-inspiring speed.

This has been an underlying theme woven into much of what has been discussed and written about during the past five years at Southcoast Health. So in 2016, as we celebrated our 20th anniversary as a healthcare system, we spent even more time looking to the future, knowing that we must not just continue to adapt but rather evolve.

We have had lots of reasons to celebrate. Since Southcoast was formed in 1996, we have developed award winning centers for heart and vascular care, comprehensive cancer care, bariatric surgery, urgent care, maternity care and more.

Our system is a national leader in community-based care, with more than 650 talented physicians and advanced practice professionals. They are part of a dedicated workforce of 7,500 individuals, up from 3,600 employees 20 years ago.

Yet we can never be content with our progress. Today, Southcoast Health is fundamentally different from the organization it was five years ago, and each new year will bring additional significant advances.

As we evolve, we know we must make the best decisions for our patients and our system. We will look to Epic, the electronic medical record system we implemented system-wide last year, to provide information that will be crucial in determining the best course of action to deliver even higher levels of quality, with ever-greater efficiencies.

Epic also helps satisfy patients’ growing demands for convenience and information. With its MyChart patient portal, patients can view test results, request prescription refills and much more all online.

We are also using technology to improve convenience at our Urgent Care Centers. Now, from the comfort of your own home or wherever you may be on your mobile device, you can go online to see wait times, save your spot in line at a convenient time for you, check in and receive a text message reminding you it’s time to come in.

So what does 2017 hold for Southcoast? We will collaborate with other independent, non-profit community hospitals through the Massachusetts Value Alliance, which includes Emerson Hospital in Concord, Holyoke Medical Center in Holyoke, South Shore Hospital in South Weymouth, and Sturdy Hospital in Attleboro, to attain the benefits received by creating size and scale through collaboration.

We will continue to recruit providers — primary care physicians, advanced practice practitioners, surgeons and specialists — to meet our community's needs. We have already opened new Urgent Care Centers in Dartmouth and in Seekonk and anticipate more in 2017.

We will continue to focus on promoting wellness, keeping patients healthy and from needing acute care in our hospitals. People do better when they remain among family and friends.

We will continue to deploy forces directly into the community, targeting patients experiencing barriers to healthcare. For instance, our trained Community Health Workers help some of our most at-risk patients manage their health by arranging transportation and community services and offering health education. They even deliver fresh vegetables from Southcoast-sponsored Farmers’ Markets.
These new approaches will enable us to sustain the one thing that will never change — our highest quality of care. Last year, that quality was confirmed by numerous awards and recognitions, including the Becker’s Hospital Review 2016 list of 100 hospitals and health systems with great neurosurgery and spine programs. Only six hospitals in New England earned this distinction, placing us in the company of Baylor Hospital in Houston, Cedars-Sinai in Los Angeles, The Cleveland Clinic, Duke and Johns Hopkins.

Southcoast is relentless in its pursuit of progress. And you, our supporters, have been tireless in your commitment to Southcoast. Since 1979, Southcoast and its legacy hospitals have raised more than $100 million in philanthropic support. Because of you, we have never missed a goal in eight major campaigns and we exceeded our fundraising target in all but three.

We have come to you again for our $25 million Campaign for Southcoast Health, and again you are showing your commitment and generosity. You are helping to ensure that More than medicine is not simply a marketing slogan. It is an essential description of who we are and what we consistently strive to be for our patients and communities. And with your continued support, it will continue to be what we offer our communities for years to come.

Thank you for your continued generosity and the many ways you support Southcoast Health.

Keith A. Hovan
President & CEO

Southcoast Health
Jean MacCormack and Nicholas Christ, co-chairs of the Campaign for Southcoast Health, both know first hand how important it is to have the highest standard of healthcare close to home.

Jean, who has served as a Southcoast Trustee for 13 years including three as Chair, relied on St. Luke’s Hospital when her elderly parents had serious health problems before they passed away. Her parents, George and Helen MacCormack, had lived in Dorchester and Hyde Park before coming to Dartmouth to live with their daughter, who at the time was the Chancellor of the University of Massachusetts Dartmouth. Although the couple was accustomed to the care available in Boston’s world-renowned hospitals, “they could not have been happier with the quality of care they received at St. Luke’s,” MacCormack said.

Nick, President & CEO of BayCoast Bank, got to “test the service” himself in the spring of 2016, when he was diagnosed with atrial flutter. His cardiologist, Dr. Nitesh Sood, Director of the Atrial Fibrillation Wellness Program, performed a cardiac ablation at the Harold and Virginia Lash Heart and Vascular Center at Charlton Memorial Hospital. Nick said his heart has been beating normally since the procedure, which uses a catheter to scar or destroy cells that cause abnormal heartbeats.

“There is no one better than Dr. Sood on the East Coast, in my opinion,” he said. “I put one of Southcoast’s care centers to the test and they did a heck of a job. I am very grateful.”

But it is more than personal experience that inspired Jean and Nick to lead and generously support the Campaign, which has so far raised $16 million to support the Lash Center, the Stoico/FIRSTFED Maternity Center at St. Luke’s and a new Emergency Department at Tobey Hospital.

As an educator who is now President of the Edward M. Kennedy Institute, Jean said the need for physical and behavioral wellness is fundamental.

“I have had a lifelong career in education and I do believe an educated citizenry is good for our country and our workforce,” she said. “But you can’t focus on being educated if you don’t have good health. Southcoast is a key part of quality of life in this area.”

Nick, who is a member of the Southcoast Health President’s Council, said quality healthcare is essential to community progress. “From my perspective, healthcare
is one of the most important factors in economic development,” he said. “You not only want great healthcare for the people who live in the community, but it’s also an important economic driver. It’s hard to get everything moving in the right direction without quality healthcare.”

In the 15 years that Nick has been involved with the system, Southcoast has built centers of care that each have attracted a talented medical staff and earned a strong reputation. He said that remarkable feat is why he and BayCoast are generous supporters, giving to Charlton Memorial since 1987 and committing $500,000 to the Campaign. The gift is designated for the Lash Center and the Stoico/FIRSTFED Maternity Center.

Jean has pledged $100,000 to the Stoico/FIRSTFED Maternity Center because she wants a healthy start for families in the region. But she also is a strong believer in unrestricted giving through the Annual Fund, which allows Southcoast to offer wellness programs and patient support.

Any gift, no matter its size or designation, is important to the Southcoast mission of delivering the best care to the region. Without philanthropy, she said, the system would be unable to make the important leaps that have established it as one of the premier community-based healthcare systems in the country.

“The Campaign is about the community expressing its confidence in Southcoast to be on the cutting edge of quality healthcare,” she said. “It is philanthropy that allows us to take that next big, bold step and provide state of the art care.”

“...quality healthcare is essential to community progress. From my perspective, healthcare is one of the most important factors in economic development.”

Nick Christ, President & CEO of BayCoast Bank
Maureen Sylvia Armstrong is the President and CEO of the Sylvia Group, an insurance agency based in Dartmouth. Maureen is active in the community having served on many boards of directors, primarily for organizations whose missions involve health, education and economic development. She currently serves on the Board of Trustees at Southcoast Health, Executive Board of Southcoast Development Partnership, Board of Directors of Buttonwood Park Zoological Society, Board of Advisors of Bishop Stang High School and the New Bedford Mayor’s Regeneration Committee.

Louis A. Cabral is Vice President of Project Development for a privately held real estate firm specializing in full-service commercial real estate development and investments. Previously he was the Director of Asset Management for the Massachusetts Port Authority. Lou has a strong background in public service and government affairs and has held positions in both the U.S. House of Representatives and Massachusetts House of Representatives. He is Past President and Chairman of the Board of Atlantis Charter School and Atlantis Educational Foundation, Vice Chairman of the Board of Portuguese American Scholarship Foundation and served as an Advisory Board Member of the Center for Portuguese Studies and Culture at University of Massachusetts, Dartmouth. As a Board Member of Southcoast Health, Lou serves on the Strategic Planning Committee, Community Benefits Committee and the Governance Committee.

Nicholas M. Christ is the President and CEO of BayCoast Bank. Nick has been a member of Southcoast Health’s President’s Council since 2005. He is an engaged community leader having served on the boards of Battleship Cove/USS Massachusetts Memorial, United Way of Greater Fall River, Our Sister’s Place, Fall River Area Chamber Foundation, Katie Brown Education Program and Durfee Parents Advisory Council. Nick currently serves as Co-Chair for Southcoast Health’s $25 million capital campaign.

Keith A. Hovan was appointed President & CEO of Southcoast Hospitals Group Inc. in July 2008 and in July 2011 as President & CEO of Southcoast Health System Inc. He is the immediate past Chair of the Massachusetts Health & Hospital Association and continues to serve on the Board. He serves as President of the National Association of Urban Hospitals and on the board of the Massachusetts Council of Community Hospitals. He was also appointed to the Board of Bristol Community College by Governor Charlie Baker. Keith co-chaired Governor Baker’s Healthcare Transition Team following the 2014 gubernatorial election.
Jean MacCormack is the immediate past Chairman of Southcoast Health's Board of Trustees. She is the President of the Edward M. Kennedy Institute and former Chancellor of the University of Massachusetts Dartmouth. Along with Nick Christ, Jean is serving as Co-Chair of Southcoast’s $25 million capital campaign.

David E. McGinnis, MD is an emergency department physician at Tobey Hospital. He has practiced emergency medicine for over a decade. David has worked and been recognized for his teaching in emergency medicine at big city academic hospitals, such as Temple University Hospital in Philadelphia, and has chosen to practice medicine here in his local community.

George B. Mock III is President of Nye Lubricants in Fairhaven. He has served as a board member of several organizations, including the Mattapoisett Casino, the Lloyd Center, Sippican Tennis Club and Tabor Academy. George is the son of former Tobey Hospital Trustee George B. Mock Jr., and he is a second generation trustee of the New Bedford Whaling Museum.

Jason M. Rua is the President and CEO of RDA Insurance in Fall River. He is a member of Southcoast’s President's Council and is the current Chair of the Board of Trustees at Southcoast Health. Jason is also a member of the boards of Coastline Professional Assurance Corporation, People Incorporated, the Community Foundation of Southeastern Massachusetts, the Bristol County Chamber of Commerce and Mechanics Cooperative Bank. Jason was named the 2016 Roger Valcourt Outstanding Citizen of the Year by the Bristol County Chamber of Commerce.

Gilbert L. Shapiro, MD is retired from Grape Street Orthopedic practice. He is the former Medical Staff President at St. Luke’s Hospital and a former Chair and member of Southcoast Health’s Board of Trustees. In 2012, Dr. Shapiro was awarded the Southcoast Trustees Medal for Outstanding Service for his contributions as a physician, leader and philanthropist for almost 50 years. Previously, he served as President of the Community Foundation of Southeastern Massachusetts and as Chairman of the Board of the New Bedford Whaling Museum.
Support

When it comes to generously supporting local healthcare, the region’s banks and credit unions have set the bar — and raised it. Thus far, six locally-headquartered financial institutions have collectively pledged over $1 million to the Campaign for Southcoast Health, a testament to their support of our community.

“It says a great deal that these banks and credit unions give so generously to the health system that serves both their employees and customers,” said Jack Dresser, Senior Vice President and Chief Philanthropy Officer. “Their partnership and support is extremely important to Southcoast Health.”

BayCoast Bank, Bristol County Savings Bank, Mechanics Bank, Bank5, St. Anne’s Credit Union and SouthCoast Federal Credit Union have all stepped up with generous capital campaign pledges to the Campaign for Southcoast Health, which is supporting three major capital projects — the Harold and Virginia Lash Heart & Vascular Center at Charlton Memorial Hospital, Stoico/FIRSTFED Maternity Center at St. Luke’s Hospital and the renovation and expansion of the Tobey Emergency Department.

Several of the institutions have also generously supported special events benefitting the Campaign with several executives volunteering on various Southcoast boards and committees.

“It’s important to note that their commitment goes far beyond monetary support,” said Dresser. “The leadership and staff of these institutions give countless hours of their time and expertise to help advance Southcoast’s mission of delivering the highest quality, community-based healthcare. Our entire region benefits from their efforts and Southcoast Health is extremely appreciative.”

Thank you to our friends at:
BayCoast Bank
Bristol County Savings Bank
Mechanics Bank
Bank5
St. Anne’s Credit Union
SouthCoast Federal Credit Union
Southcoast Health proudly recognizes the following individuals and businesses for their cumulative support of $1,000 or more to the Campaign for Southcoast Health since its inception in October 2014. Collectively, they have contributed more than $15 million in charitable donations across the health system.

Proceeds from the Campaign for Southcoast Health have been used to support the Harold and Virginia Lash Heart and Vascular Center at Charlton Memorial Hospital, the Robert F. Stoico/FIRSTFED Maternity Center at St. Luke's Hospital and the new Emergency Center at Tobey Hospital. We are beholden to those individuals and businesses that have supported our vision and inspired their community so generously.

$1,000,000 and above
Harold G. Lash Revocable Trust
The Manton Foundation
The Robert F. Stoico/FIRSTFED Charitable Foundation

$500,000 to $999,999
Auxiliary of Charlton Memorial Hospital
BayCoast Bank
St. Luke's Hospital Auxiliary
Anonymous (1)

$100,000 to $499,999
Anaesthesia Associates of Massachusetts Inc.
Bank5
Theodore H. Barth Foundation
Bristol County Savings Charitable Foundation Inc.
The Carney Family Charitable Foundation
Community Foundation of Southeastern Massachusetts – Acushnet Foundation Fund
Oliver S. and Jennie R. Donaldson Charitable Trust
Mr. & Mrs. Joseph A. Ciffolillo
Jean F. MacCormack
Mechanics Cooperative Bank
Joseph J. Nauman
Nye Lubricants Inc.
Tobey Hospital Guild

$25,000 to $99,999
Raymond & Maureen Sylvia Armstrong
Margie & Michael Baldwin
Mr. Louis A. Cabral & Mrs. Joan Greenwell-Cabral
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John & Shelley Day
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Dr. James G. Fingleton & Dr. Jennifer Gass
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Regal Floor Covering Inc.
Jason M. & Christine G. Ru
Dr. Gilbert & Mrs. Frima Shapiro
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Bender Strategies, LLC
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Mr. Robert M. Tarola
Dr. Philip J. & Wendy Lash Sabra
Dr. & Mrs. Jay S. Schachne
Taran & Nitesh Sood, MD
Charlotte B. & William J. Underwood
Anonymous (1)

$1,000 to $9,999
Dr. & Mrs. Brian R. Balsis
Mr. & Mrs. Christian P. Boucher
Mr. & Mrs. Edward C. Brainard II
Dr. & Mrs. Robert J. Caldas
Dr. & Mrs. Christopher P. Cheney
Mrs. Emily F. DiMaggio
Paul & Donna Downey
Douglas Tillotson & Margaret A. Ferrel, MD
Bridget A. Flynn & Michael J. Eatough
Dr. David Gillespie and Family
Grimshaw-Gudewicz Charitable Foundation
Dr. & Mrs. Michael K. Hyder
Nosheen Javed, MD & Anwar Ahmad
Mr. & Mrs. John T. Ludes Sr.
Mr. & Mrs. C. Walter Nichols III
Mr. & Mrs. Carl Ribeiro & Family
Adelard A. Roy and Valeda Lea Roy Foundation
Dr. & Mrs. Robert H. Schwengel
Mr. & Mrs. Norman J. Shachoy

Southcoast Health 2016 Annual Report
In this Annual Report of Philanthropy, you will meet several people who know first-hand the quality of care offered at Southcoast Health. Their experiences as a patient, a family member of a patient or as a medical professional inspire their support of our not-for-profit, community-based system.

Jason Rua, President & CEO of RDA Insurance, for instance, wanted to get involved with Southcoast immediately after leaving the excellent care of Charlton Memorial Hospital 10 years ago. “And boy, have I gotten involved,” he said. Today, he is the Chair of the Southcoast Board of Trustees.

George Mock III, CEO of Nye Lubricants, Inc. and a member of the Campaign for Southcoast Health Steering Committee, said he was “singularly impressed” when the need for emergency abdominal surgery brought him to St. Luke’s Hospital in 2015. Later, his father, George Mock Jr.—himself a former Southcoast trustee—underwent open heart surgery at Charlton Memorial. “The surgical-medical team was top notch,” the younger Mock said.

Sarah and Emmet Eby met through their work at Tobey Hospital; she as a nurse and he as a physician. Through their professional and family experiences, they know the impact great healthcare is having in their community.

Campaign Steering Committee Co-Chair Nick Christ, President & CEO of BayCoast Bank, relied on Charlton for the cardiac ablation that cured his atrial flutter. “They did a heck of a job and I am very grateful,” he said. And his co-chair, Jean MacCormack, President of the Edward M. Kennedy Institute, and former Chair of the Southcoast Board of Trustees, is thankful for the compassionate and
expert care her elderly parents received at St. Luke’s before they passed away.

Each of these leaders understands the first-class care that Southcoast delivers — whether it is for ongoing disease management and wellness or the latest in cardiac interventions and cancer treatments. They also know that care of this caliber happens only with significant community backing. For that reason, they each have pledged leadership gifts to the Campaign for Southcoast Health.

This Campaign is the largest fundraising effort in the system’s history. Our goal is to raise $25 million for priorities at each of our hospitals: the Harold and Virginia Lash Heart and Vascular Center at Charlton Memorial, the Stoico/FIRSTFED Maternity Center at St. Luke’s and an expanded and renovated Emergency Department at Tobey Hospital.

Southcoast selected these priorities to address specific needs in our communities, and I am impressed with how our communities have responded. In just two years, the Campaign has raised $15 million, achieving nearly two-thirds of our goal.

This outpouring of generosity proves my belief that philanthropy is a virtuous cycle. Donors give to Southcoast, which invests in ever-improving care. Better care prompts more donations and the cycle continues.

As Jean MacCormack said, philanthropy is what allows Southcoast “to take that next big, bold step and provide state of the art care.” She is right. The majority of our resources are absorbed by the day-to-day demands of running a $1 billion healthcare system, with 7,500 employees and more than 500 volunteers.

So donor support is essential for Southcoast to stay at the leading edge of the rapidly-changing and ever-advancing field of medicine. It takes significant resources to provide the latest therapies and techniques that our patients deserve, close to home.

When you support Southcoast, you bolster the very foundation of our community’s aspirations. The leaders interviewed for this Annual Report all say that improved education, thriving businesses and robust economic development depend on a healthy population that has access to excellent healthcare.

We at Southcoast agree and happily play our role as an integral part of the community — not only as an advocate of the community’s health, but as the region’s largest employer. Our vision for high-quality, community-based care is a shared vision, shaped by the needs of the populations we serve. Their priorities are our priorities.

Your generosity allows us to act on those priorities with the highest standard of care. It has helped Southcoast Health become a national leader, and, despite the challenges ahead, allowed us to look to the future with confidence.

I know we can continue to count on you to help us realize our aspirations for a healthy community, and for that I thank you.

Jack Dresser
Senior Vice President/Chief Philanthropy Officer
Philanthropy & Volunteer Services
Jason Rua

“Southcoast Health is a vital resource for our community,” he said. “It is reassuring to know that when you need the services, Southcoast is there to provide them in an exemplary way. For that reason, the community hospital system must be supported by the community.”

Jason, a Somerset native who graduated from Bridgewater State University, has long demonstrated his devotion to the Southcoast region by serving on community boards, professional organizations and civic initiatives. His varied involvements include the Greater Fall River United Way, Bristol County Chamber of Commerce, Community Foundation of Southeastern Massachusetts, Corporator Mechanics Cooperative Bank, Greater Fall River Development Corporation and Jobs for Fall River Inc., Southcoast Insurance Agents Association, Somerset Underwriters Association, Bristol County Workforce Investment Board, YMCA, Southcoast Capital Campaign, and Vistage CEO Leadership Group.

In 2015, the Dartmouth resident’s many contributions were recognized with SouthCoast Media Group’s Irwin M. and Joan K. Jacobs Leadership Award. In 2016, he was named the Roger Valcourt Outstanding Citizen of the Year by the Fall River Chamber of Commerce and Industry.
Working with Southcoast, however, has a special place in Jason’s heart. “I have found the board work incredibly rewarding,” he said. “I so enjoy working with my fellow trustees and feel honored to be serving as Chair for the next three years.”

He values the board’s collaboration with Southcoast’s dedicated caregivers. The insights they provide into their work make him even more determined to ensure they have the resources to provide the highest levels of care.

“Our inspiration as trustees comes not only from what we want for the community, but from the physicians, nurses and staff we have engaged with,” he said.

As he considers his term as Chair, Jason knows that Southcoast will face continued challenges in an ever-shifting healthcare environment. Whatever changes the future brings and however Southcoast will have to adjust, Jason said the system’s commitment to its mission will remain steadfast.

“It’s hard to express how passionately I feel about what we are accomplishing and the wonderful people we get to work with,” he said. “It’s truly inspiring.”

After a positive experience at Charlton Memorial Hospital 10 years ago, Jason Rua felt the need to get involved.
George B. Mock III, CEO of his family’s company, Nye Lubricants, has followed in his father’s footsteps both as a business leader and a strong supporter of Southcoast. He is a member of the Campaign for Southcoast Health Steering Committee and a generous donor to the hospital system both personally with his wife, Caroline, and through his business.

George B. Mock Jr., was involved with Tobey Hospital before it joined with St. Luke’s and Charlton Memorial hospitals to create Southcoast Health. The elder Mock was chair of the Tobey Hospital Board of Trustees when the consolidation occurred and then served on the board of the new organization, Southcoast Hospitals Group.

“It is essential to have excellent medical resources in the local area so you don’t have to be running to Boston whenever you need care,” the younger Mock said.
George took the helm at Nye Lubricants in 2000, the third generation of his family to do so. Nye Lubricants develops and produces synthetic lubricants at an 83,000-square-foot complex in Fairhaven. Founded as a company that created oils from whale oil, the company today develops lubricants for aerospace and defense equipment, automobiles, appliances, power tools and medical devices.

Some of the largest contractors in the world rely on Nye Lubricants for vital equipment, so a healthy workforce is essential. Quality healthcare close to home means employees don’t need days off for travel to Boston or Providence for care.

“We have 175 employees and a lot of them live in the Fall River, New Bedford and Wareham area,” he said. “For us it is pretty straightforward — to have a vibrant and productive workforce they need access to great healthcare that they can rely on. Southcoast Health provides that access to excellent care.”

George learned first-hand the value of top-notch community care in 2015, when he required emergency abdominal surgery at St. Luke’s. “I came away singularly impressed with the quality of care, the communication and the follow up,” he said. “It was world class in my mind.”

More recently, his father underwent open-heart surgery at Charlton. “The medical/surgical team was top notch,” he said. “This is where I think Southcoast is at its best, having teams of highly trained nurses and doctors who communicate effectively and deliver unparalleled, seamless care.”

Nye Lubricants already was a longtime benefactor of Southcoast Health and Tobey Hospital, but George wanted to be more involved. When Jack Dresser, Senior Vice President & Chief Philanthropy Officer, asked him to serve on the Campaign Steering Committee, he enthusiastically agreed.

Soon after joining the committee, Nye Lubricants stepped forward and committed $250,000 to the campaign. Rather than restricting their donation to one campaign priority, they decided to support all three hospital projects: the Harold and Virginia Lash Heart and Vascular Center at Charlton, the Stoico/FIRSTFED Maternity Center at St. Luke’s and the new Emergency Department at Tobey. In addition, the Mocks are leadership donors to the Southcoast Health Annual Fund, another campaign priority. As a lifelong resident of the South Coast region, George has watched Southcoast advance from a provider of first-line care at three, separate community hospitals to a comprehensive, integrated health system that offers the highest quality, most sophisticated care available.

“That’s a huge change,” he said. “It is something we should all be very proud of.”

Nye Lubricants and the Mock family have a tradition of supporting community healthcare.

“I came away singularly impressed with the quality of care, the communication and the follow up. It was world class in my mind.”
With their roots deep into Southcoast Health, Sarah and Emmet Eby are an intimate fixture at Tobey Hospital.

Both have dedicated their careers to Tobey where Emmet serves as the Medical Director for Respiratory and Tobey's Intensive Care Unit as well as an intensivist and pulmonologist for the South Coast community and an intensivist at Tobey. Sarah is a Nursing Team Leader for Patient Services.

They first met at Tobey and a friendship quickly developed. The two would later date and marry. Their son, Matthew (11), would be born at Tobey where his big sister, Tayler (18) was also born. It seems only fitting that his life would begin where his parents fell in love.

As their blended family grew up, they would occasionally be seen in Tobey's Emergency Department to repair the typical injuries related to active children with their sons playing sports and Sarah's daughter, Tayler, a horseback rider. The children thrived growing up in an environment where they would visit their parents during shifts. Emmet's son Andrew (now 21) would play with his Matchbox cars at the nurse's station while Emmet completed his patient rounds. Matthew preferred to draw pictures for patients in the Intensive Care Unit. Tayler loved measuring her growth spurts by how far she had to reach for the elevator buttons and seeing her mom's “peoples.”

Tobey has become so woven into their lives, that the Eby family cannot imagine not giving back to Southcoast Health beyond their medical talents.

“We’re a ‘Yours, Mine and Ours’ family,” said Sarah, making a reference to the movie about a blended family. “We look at Southcoast Health in the same way — yours, mine and ours. It is our community hospital, our place of work and our family.”

Through their daily experiences, they know the importance of complete, comfortable and advanced care, which is why they have dedicated themselves to financially supporting the health system they cherish. Their generous donations have helped to establish the Southcoast Centers for Cancer Care, emergency department expansions, a new Intensive Care Unit at Tobey and Cancer Center infusion chairs, in addition to several other advancements. The foundation of the couple's ethics to help others in any way possible connects their professional knowledge, financial generosity and spirited compassion directly back to where they have chosen to practice their craft.

“I tell people that this isn’t just a place where we work. It’s the largest healthcare organization on the South Coast. We will all be touched by it at some point in our lives, so we want it to be the very best,” added Sarah.

With the growth of the area and being on the border of Cape Cod, the couple feel that expanding Tobey's Emergency Department is critical to Southcoast Health's ability to continue to provide adequate care to its patients. Therefore, their current philanthropy endeavors circle around the current fundraising efforts to enhance the Emergency Department at Tobey.
"Wareham isn’t just a place where people stop on the way to Cape Cod," Sarah commented. "The population of our area has grown, and expanding the emergency room will help us meet the growing needs of our community."

Despite pouring the bulk of their time into Southcoast Health, the family is also active in the local community. Sarah devotes her spare time to the local Boy Scouts Troop, teaching them leadership, first aid and basic survival skills, while Emmet is known throughout Rochester, where they live, as "Doc." Recognized for their compassion and understanding, the family is well respected.

"Emmet knows the history of all his patients," Sarah shares. "He shows them respect and compassion, and it would not be unusual for him to make a house call to just make sure they are doing well."

Southcoast Health is “Yours, Mine and Ours” for Sarah and Emmet Eby.

The Ebys
Matthew Eby, Tayler (and Schooner) Eby and Andrew Eby
Donors

We acknowledge these generous donors with gratitude for their gifts received from January 1, 2016 to December 31, 2016.

Founders

$100,000 and above
The Manton Foundation
The Robert F. Stoico/FIRSTFED Charitable Foundation
Yankee Alliance Inc.
St. Luke’s Hospital Auxiliary
BayCoast Bank
Mr. & Mrs. Joseph A. Ciffolillo

Principals

$25,000 to $99,999
Auxiliary of Charlton Memorial Hospital
Nye Lubricants Inc.
Bristol County Savings Charitable Foundation Inc.
The Carney Family Charitable Foundation
Oliver S. and Jennie R. Donaldson Charitable Trust
Estate of Lilian M. Niemi
Tobey Hospital Guild
Community Foundation of Southeastern Massachusetts
– Acushnet Foundation Fund
Anaesthesia Associates of Massachusetts Inc.
– Dr. Alan B. Blihn, MD
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Paul & Donna Downey
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Robinson & Cole LLC
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Leaders

$10,000 to $24,999
Raymond & Maureen Sylvia Armstrong
Bank5
Dr. & Mrs. Peter C. Block
Brewster Ambulance Service
Claffin Company
EasCare LLC
EMC Corporation
Enos Home Medical
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Natasha Banoub RD, Janine Price RN, Amanda Ferreira, RN (back L-R) Ida Souza LPN, Beth Rocha RN, Michelle Tavares-Silva RN

Radiothon 2016
St. Luke’s Hospital PCU Nursing Staff (front L-R)
Natasha Banoub RD, Janine Price RN, Amanda Ferreira, RN (back L-R) Ida Souza LPN, Beth Rocha RN, Michelle Tavares-Silva RN
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Supporting Southcoast Health

St. Luke’s Hospital & Charlton Memorial Hospital Auxiliaries Candy Apple Harvest Sale

Fearons Pediatric Fundraiser for Southcoast Health
George and Jill Fearons
Who supports Southcoast Health?

- **56** FOUNDATIONS & ORGANIZATIONS
- **165** BUSINESSES & CORPORATIONS
- **61** TRUSTEES, VOLUNTEERS, AUXILIANS & GUILD
- **468** EMPLOYEES & MEDICAL STAFF
- **902** PATIENTS & COMMUNITY MEMBERS

Where do the donations go?

- **51.5%** CAMPAIGN FOR SOUTHCOAST HEALTH
  - $2,862,669
- **0.2%** EQUIPMENT & TECHNOLOGY
  - $12,446
- **0.4%** COMMUNITY BENEFITS
  - $25,615
- **2.2%** CANCER CARE
  - $121,273
- **45.7%** GENERAL PATIENT CARE
  - $2,539,897

Total donations contributed in calendar year 2016 were $5,561,902 from 1,652 donors.
Future giving

When you choose to include Southcoast Health in your estate plans you are leaving behind a legacy that will benefit generations to come, while providing financial flexibility and tax benefits to you and your family today.

While each donor’s story is unique, all embody a shared appreciation for quality healthcare and a deep commitment to the future health of the South Coast community. When you choose to establish a planned gift you are:

• Leaving a legacy for your loved ones and your community that expresses what’s important to you and ensures the continuation of quality healthcare for current and future generations.
• Showing your gratitude for the exceptional care you or a loved one received.
• Paying tribute to a special person, including a caregiver.
• Earning membership in one of Southcoast Health’s Legacy Societies.

There are numerous types of planned gifts that can help you meet your individual and family’s financial and philanthropic objectives.

Anyone who has the vision and inclination to provide for our region’s long-term healthcare needs can make a real difference by including Southcoast Health in their estate plans. We invite you to consider your philanthropic goals and how they can ensure the health and well-being of generations of South Coast residents to come.

Here are some of the most popular options:

• Charitable Gift Annuities
• Charitable Remainder Trusts
• Bequests
• Naming Southcoast Health as beneficiary of a retirement plan or life insurance policy

For additional information about the variety of ways to support Southcoast Health, please visit https://www.southcoast.org/philanthropy/legacy-giving/.

We encourage you to think about tomorrow…today. If you would like assistance in how to include Southcoast Health in your estate plan, please contact Sarah Gonet, Senior Major Gifts Officer at 508-973-5950 or email gonets@southcoast.org
Bequests
Southcoast was the recipient of bequests from the following individuals and their estates in 2016:
Earle P. Charlton II
Stephanie B. Frasier
Mollie Jacobs
Lilian M. Niemi
Joseph A. Sciuto

Endowment Funds and Perpetual Trusts
Endowment Funds and Perpetual Trusts established for the benefit of Southcoast Health and/or its legacy hospitals:
Arthur W. Allen Fund
Auxiliary of Charlton Memorial Hospital Endowment Fund
Leonard & Mary Birtwistle Memorial Fund
John and Arline Booth and Frank and Norma DuVally Memorial Fund
Charlton Charitable Trusts
- Ruth Charlton Mitchell Fund
- E. P. Charlton Fund
- Earle P. Charlton Trust (for Truesdale Hospital)
- Earle P. Charlton Trust/Ida S. Charlton Fund (for Union Hospital)
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The Allen Jarabek Oncology Fund
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Mary E. “May” Quirk Living Trust
Gladys Reynolds Savoie Trust
Frank and Elizabeth R. Stevens Fund
Susanna K. Tobey Trust
Tobey Hospital Endowment Fund
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The following individuals are recognized as members of Southcoast Health’s Planned Giving Societies because they have made a provision for the hospital(s) in their estate plans or through the establishment of a life-income or other planned gift. By notifying us of your intention to give a future gift, we are able to thank you during your lifetime for taking this important step.

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C Elizabeth and Frank Stevens Society for the benefit of Charlton Memorial Hospital
S Bullard Legacy Society for the benefit of St. Luke’s Hospital
T Alice Tobey Jones Society for the benefit of Tobey Hospital
SH Southcoast Planned Giving Society for the benefit of Southcoast Health

*Deceased

If you would like more information about planned giving, or if you have made provisions in your estate plans for Southcoast Health and would like to be listed as a member of our planned giving societies, please contact:
Sarah Gonet
Senior Major Gifts Officer
Southcoast Health
101 Page Street, New Bedford, MA 02740
Tel. 508-973-5950 or email gonets@southcoast.org
Leadership at Southcoast Health

Leadership

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Financials

Southcoast Hospitals Group
Financials for the Annual Report for the Fiscal Year ending September 30, 2016

Net Assets

Highest Level of System Equity in Past Five Years

Employment

Personal Services

Southcoast Health is a Billion-Dollar Economic Engine in this Region
Annual Average Growth Rate = 7%
Licensure

Licensed by
Massachusetts Department of Public Health
Rhode Island Department of Health
Massachusetts Department of Mental Health

Accredited by
American College of Cardiology
American College of Radiology
American College of Surgeons
Certified by the American Diabetes Association for Diabetes Self-Management Education
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Brown University Oncology Research Group
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Contact Us
Contact the philanthropy department at:
Southcoast Health Philanthropy Department
101 Page Street
New Bedford, MA 02740
508-973-5353
or 800-925-9450
philanthropy@southcoast.org

In addition, feel free to reach out to any of our staff members listed below:

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Senior Vice President/Chief Philanthropy Officer
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Produced by
Southcoast Health Marketing & Public Relations Department.

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We have made every effort to provide a complete and accurate report that recognizes all donors.

If you note errors or omissions, please accept our sincere apologies and contact us.

The staff of the Southcoast Philanthropy Department is here to answer all of your questions about supporting our mission to deliver the highest quality healthcare close to home. Whether you are interested in volunteering, want to sponsor an event or donate to our hospitals in memory of a loved one, we will be glad to respond to your inquiry.