

Plain Language Summary of Southcoast Hospitals Group Financial Assistance Policy (FAP)

Southcoast Hospitals Group is committed to providing financial assistance to our patients that are uninsured, underinsured, ineligible for a government healthcare benefit program or otherwise unable to pay for their care based on their individual financial situation.

Eligible Services – Emergent and Medically Necessary healthcare services provided by Southcoast Hospitals Group as well as Hospital owned offsite clinics. The financial assistance will only apply to services billed by Southcoast Hospitals Group. Other services such as, but not limited to, Pathology, ED Physicians and Radiologist charges are not eligible under the Financial Assistance Program.

Eligible Patients – Patients receiving eligible services, who submit a completed Financial Assistance application, which must include related documentation and information and who are determined to be eligible for Financial Assistance through the Patient Financial Services department.

Eligibility Requirements - Financial assistance is generally determined by total household income based on the Federal Poverty Level (*FPL*). If you and/or the responsible party's income combined is at or below 150% of the federal poverty guidelines, you will have no financial responsibility for the given by Southcoast Hospitals Group for eligible services. If you fall between 150% and 300%, you may be eligible for discounted rates for the eligible care provided by Southcoast Hospitals Group. If you are eligible for financial assistance under the FAP you will not be charged more for emergency or other medically necessary care than amounts generally billed to individuals who have insurance covering this care. If you have sufficient insurance coverage or assets available to pay for your care, you may not be eligible for financial assistance. Please refer to the full policy for a complete explanation and details. The complete FAP can be found on the Southcoast Health website at ***www.Southcoast Health.org***

How to apply for Financial Assistance – Southcoast Hospitals Group Patient Financial Services department can assist you in filing an application for all types of financial assistance. To speak with someone in person about options that are available to you, contact one of our offices. You may make an appointment or walk-in hours are Monday through Friday **8:00 am – 4:00 pm**.

Charlton Memorial Hospital	363 Highland Avenue, Fall River, MA 02720	508-973-7264
St. Luke's Hospital	101 Page Street, New Bedford, MA 02740	508-973-5070
Tobey Hospital	43 High Street, Wareham, MA 02571	508-973-4027
Southcoast Center for Cancer Care	206 Mill Road, Fairhaven, MA 02719	508-973-2565

To Request information or ask a question please call 1-800-474-1533