Southcoast Health Care Charges

What is a hospital chargemaster?

A hospital chargemaster is a comprehensive list of all the billable services and items provided by a hospital. The chargemaster lists the charges of each procedure, service, supply, prescription drug, and diagnostic test provided at the hospital. Our hospitals operate 24 hours a day, seven days a week, a chargemaster can contain thousands of services and related charges.

Chargemaster amounts are almost never billed to a patient or received as payment by a hospital. The chargemaster amounts are billed to an insurance company, Medicare, or MassHealth. These payers then apply their reimbursement terms or contracted rates to the services that are billed. If a patient co-payment, co-insurance, or deductible is owed, these too are most often not based on chargemaster amounts but rather the payment terms determined by the insurer or government program.

With the Care Charges* lists below, you will be able to find the Southcoast Health charge for a specific service. You can also contact our customer service team at 508-973-1212 or 844-500-1212 (toll free) to ask questions about billing.

Charlton Memorial Hospital Standard Charges St. Luke's Hospital Standard Charges Tobey Hospital Standard Charges

*With regards to hospital billing, the word "charge" is used to identify the comprehensive price a hospital charges for its services. A hospital's "chargemaster" provides a full list of all billable services and items provided by the hospital, and details the charges for each procedure, service, supply, prescription drug and diagnostic test provided at a hospital-licensed facility.

Your health plan can also help you to understand your insurance coverage, which charges will be covered, how much you will be billed, information on deductibles and your expected out-of-pocket responsibility.