



Don't lose your health insurance

1-800-474-1533

www.southcoast.org/insurance/

If you signed up for the state's new health insurance program, Commonwealth Care, it may be time to renew your benefits. And we can help.

The most important thing to remember is that you need to renew your Commonwealth Care Health Insurance. It is not automatic. And we can help you do that.

Call 1-800-474-1533.

WHY DO I NEED TO RENEW ?

Many people don't realize that renewal of their health insurance is not automatic. It needs to be done each year. If you signed up for a Commonwealth Care program during 2007, you may have recently received a letter and a renewal form from the Massachusetts Executive Office of Health and Human Services Division of Medical Assistance. This needs to be filled out and filed with the state.

WHY IS THIS IMPORTANT ?

If you do not fill out this renewal form, your insurance will be cancelled and you will have to reapply. This can take time and result in a lapse in benefits for you or your family.



WHAT CAN SOUTHCOAST DO ?

Our Patient Financial Services counselors can help you fill out and file the form. They are available Monday through Friday at Charlton, St. Luke's and Tobey Hospitals. Just call our toll-free number **1-800-474-1533** to make an appointment. **Call us immediately!** The sooner you do this the better, since there is only a short window of time from when you get your renewal letter until when you have to file the form.

WHAT IF I LOST THE LETTER & RENEWAL APPLICATION ?

Don't worry! We have extra copies in our offices and we can get you a new one. The important thing to remember is to call soon and get all of your paperwork completed and filed.